

Standard Pricing Schedule



April 2021 – V1

AccessCare uses a range of quality service providers to deliver your care, to provide you with flexible support services tailored to your needs. Our service providers are carefully picked to ensure they are high quality and are required to follow our robust processes in delivering your care. The cost of your care will be reflected in your budget.

Help at Home

	Monday - Friday \$ per hour	Weeknights (6pm - 6am) \$ per hour	Weekends \$ per hour	Public Holidays \$ per hour
Cleaning and household tasks (Domestic Care)	\$45 to \$75	\$57 to \$89	\$73 to \$135	\$92 to \$165
Personal Care	\$57 to \$75	\$57 to \$89	\$73 to \$135	\$92 to \$165
In-home Respite	\$57 to \$75	\$57 to \$89	\$73 to \$135	\$92 to \$165
Gardening (light) ¹	\$46 to \$89	n/a	\$156	n/a
Home Maintenance (minor) ¹	\$89 to \$114	n/a	n/a	n/a
Transport kilometres (per km) ²	\$1.09 to \$2.28	\$1.09 to \$2.28	\$1.09 to \$2.28	\$1.09 to 2.28

¹ Plus cost of materials &/or rubbish/waste removal

² Plus cost of tolls and parking

Health and Wellbeing Services

	In Clinic \$ per hour / visit	At Home \$ per hour / visit
Nursing (Registered Nurse Division 1)	n/a	\$93 to \$139
Nursing (Enrolled Nurse Division 2)	n/a	\$75 to \$112
Physiotherapy	\$104 to \$117	\$108 to \$275
Massage Therapy	\$99 to \$120	\$78 to \$162
Podiatry ¹	\$78 to \$213	\$90 to \$180
Speech Therapy	n/a	\$204 to \$216
Occupational Therapy ¹	\$119 to \$184	\$119 to \$222
OT Driving Assessment ¹	\$184	\$184

¹ indicates charge per visit

Other Services and Home Modifications

Pricing is determined at time of quote	
Carpet Cleaning	Pricing is determined at the time of quote and agreed by you
Delivered Meals	
Heavy Duty Cleaning	
Home Maintenance	
Home Modifications	
Respite Centre Based (Cottage Respite)	
Social Groups/Activities	
Transport Fast Cards (for independent travel)	
Technology support	

Equipment and Products

Pricing is determined at time of quote	
Household purchases for safety and independence	Pricing is determined at the time of quote and agreed by you
Independent Living Aids and Equipment (prescribed by relevant professional)	
Lumin device (simplified tablet for seniors)	
Medical supplies (continence products, wound care supplies, webster packaging, oxygen)	
Personal Alarm Systems and Home Monitoring	

Care and Package Management

Per fortnight	Level 1	Level 2	Level 3	Level 4
Care Management	\$60	\$100	\$158	\$220
Package Management	\$26	\$46	\$98	\$148

Additional Charges

Other Services and Home Modification Management

When you chose an external provider for Services or home modifications, we manage and coordinate these for you. A management charge equivalent to 20% of the invoice applies for arranging these additional services or modifications for you. On average this equates to \$12 per hour on top of your Service Charge. For high cost expenditure such as home modifications, the management charge is capped at \$300 per invoice.

Equipment and Products Handling

A handling charge of \$10 per invoice applies to arrange equipment and products to give effect to a request by you for equipment and products to be provided by a chosen supplier.

Notice of Cancellation

We have a responsibility to staff, providers and suppliers to give notice of cancellation. You may be charged for a service if you provide less than 24 hours' notice of cancellation.

Exceptional Circumstances

If we need to urgently arrange care or services for you, the cost of that care or service may differ from the amount in your budget. We will check with you first before proceeding.

Meal Contributions

The food component of your meals will be invoiced to you directly. Your package can only fund the cost of preparing and delivering your meals.

Exit Amount

An exit amount of \$400 is applicable to clients who have a remaining balance. If you have \$0 unspent funds, you will not be charged an exit amount

Fee Increases

Our fees increase on 1 July each year as set out in your home care agreement. Fees set by third party suppliers, including suppliers you select, are subject to change, with pricing to be determined at the time services are agreed.

GST

Generally, services provided by us are not subject to GST. If GST applies to services, it will be added to the applicable fee.