**Standard Pricing Schedule October 2024**

AccessCare uses a range of quality service providers to deliver your care, to provide you with flexible support services tailored to your needs.  Our service providers are carefully picked to ensure they are high quality and are required to follow our robust processes in delivering your care.  The cost of your care will be reflected in your budget.  Please note that the ranges below are subject to change and do not include GST.  These rates are based on one hour of service however, *some providers have minimum shift requirements*, please ask your care advisor for more information.

**Help at Home**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | **Monday - Friday**  | **Weeknights** **(6pm - 6am)**  | **Weekends**  | **Public Holiday**  |
| $ per hour  | $ per hour  | $ per hour  | $ per hour  |
| Cleaning and household tasks (Domestic Care)  | $65 to $103 | $93 to $121  | $90 to $194  |  n/a  |
| Personal Care  | $73 to $103 | $82 to $122  | $98 to $201  | $114 to $242 |
| In-home Respite  | $73 to $103  | $82 to $122  | $98 to $201  | $114 to $242 |
| Gardening (light)¹  | $48 to $119  | n/a  | n/a | n/a |
| Home Maintenance (minor)¹  | $57 to $111 | n/a  | n/a  | n/a |
| Transport kilometres (per km) ²  | $1.05-$2.30/km  |  $1.05-$2.30/km |  $1.05-$2.30/km | $1.05-$2.30/km |
| ¹ Plus cost of materials &/or rubbish/waste removal ² Plus cost of tolls and parking  |   |

**Health and Wellbeing Services**

|  |  |  |
| --- | --- | --- |
|   | **In Clinic**  | **At Home**  |
| $ per hour / visit  | $ per hour / visit  |
| Nursing (Registered Nurse Division 1)  | n/a  | $138 to $264 |
| Nursing (Enrolled Nurse Division 2)  | n/a  | $109 to $132  |
| Physiotherapy  | $90 to $276 | $96 to $333 |
| Massage Therapy  | $85 to $189  | $93 to $287  |
| Podiatry | $84 to $163  | $96 to $322  |
| Speech Therapy  | $120 | $202 to $228  |
| Occupational Therapy | $146 to $276  | $144 to $226 |
|  |

**Other Services and Home Modifications**

|  |  |
| --- | --- |
|   | **Pricing is determined at time of quote**  |
| Carpet Cleaning  | Pricing is determined at the time of quote and agreed by you  |
| Delivered Meals  |
| Heavy Duty Cleaning  |
| Home Maintenance  |
| Home Modifications  |
| Respite Centre Based (Cottage Respite)  |
| Social Groups/Activities  |
| Transport Fast Cards (for independent travel)  |
| Technology support  |

**Equipment and Products**

|  |  |
| --- | --- |
|   | **Pricing is determined at time of quote**  |
| Household purchases for safety and independence  | Pricing is determined at the time of quote and agreed by you  |
| Independent Living Aids and Equipment (prescribed by relevant professional)  |
| Medical supplies (continence products, wound care supplies, webster packaging, oxygen)  |
| Personal Alarm Systems and Home Monitoring  |

**Care and Package Management – Fully Managed**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Per fortnight**  | **Level 1**  | **Level 2**  | **Level 3**  | **Level 4**  |
| Care Management  | $60  | $100  | $158  | $220  |
| Package Management  | $26  | $46  | $98  | $148  |

**Care and Package Management – Self Managed by you**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Per fortnight**  | **Level 1**  | **Level 2**  | **Level 3**  | **Level 4**  |
| Self-Management  | $28 | $42 | $56 | $66 |
| Package Management  | $26  | $46  | $98  | $148  |

**Additional Charges**

**Other Services and Home Modification Management**

When you choose an external provider for services or home modifications, we manage and coordinate these for you.  A management charge equivalent to 15% for direct care services, or 20% for other services applies. For high-cost expenditure such as home modifications, the management charge is capped at $300.

**Equipment and Products Handling**

A handling charge of $10 per invoice applies. This covers the administration costs involved in arranging this for you.

**Notice of Cancellation**

We have a responsibility to staff, providers and suppliers to give them notice when services are cancelled. You may be charged for a service if you provide less than 48 hours’ notice of cancellation.

**Exceptional Circumstances**

If we need to urgently arrange care or services for you, the cost of that care or service may differ from the amount in your budget. We will check with you first before proceeding.

**Meal Contributions**

The food component of your meals will be invoiced to you directly from the meals provider. Your package can only fund the cost of preparing and delivering your meals.

**Fee Increases**

Our care and package management fees increase on 1 July each year as set out in your home care agreement.  Fees set by third party suppliers, including suppliers you select, may be subject to change at other times.

**GST**

Generally, services provided by us are not subject to GST.  If GST applies to services, it will be added to the applicable fee.